Library & Information Services

Mission:

Provide a welcoming environment with access to information along with a full range of services and programs that enhance the love of reading and encourage lifelong learning.

Vision Statement:

- ❖ Provide resources to serve our community
- ❖ Offer innovative technology to meet community needs
- ❖ Foster learning, creativity, and imagination
- Partner with our community

We value:

- Literacy
- Diversity
- Outreach
- Community



 $\begin{tabular}{ll} Rio\ Rancho\ Public\ Library-Winterfest\ Parade,\ Community\ Outreach\ Program \end{tabular}$

Primary Services:

- Provide a print & media collection to the community
- Provide free computer access in the city, including Wi-Fi networks, mobile printing, and circulating mobile hotspots
- Provide free public meeting and study space
- Provide free dynamic programming for people of all ages
- Outreach to the community by bringing library services to local schools and community gathering spaces.



Rio Rancho Public Library - Dinosaurs @ Your Library



Llamas' @ Your Library Program



Rio Rancho Public Library – Monthly Art & Music

FY19 Department Goals by City Strategic Goal

Strategic Goal: Economic Viability

• Develop additional informational business resources and programs for local sole-owned and small business owners

Strategic Goal: Quality of Life

- Increase Community awareness on library programs and services
- Promote electronic resources to meet the variety of life-long learning needs of the Community
- Expand Library services to various non-traditional locations (ex: hospitals, retirement homes, schools)

FY18 Department Accomplishments by City Strategic Goals Strategic Goal: Economic Viability

 Developed a monthly small business resource and information program at the public library

Strategic Goal: Quality of Life

- Provided a variety of programs and services to enhance life-long learning for all ages
- Expanded Community Outreach to raise community awareness
- Expanded our library selection of books, e-books, audio-books, magazines, media and other materials to meet the evolving needs of our community

*Strategic Plan updated in 2017. Prior year goals and accomplishments reference previous strategic plan. For details refer to FY17 documents.



Loma Colorado Main Branch



Esther Bone Memorial Branch

LIBRARY AND INFORMATION SERVICES

Performance Indicators

Goal: QUALITY OF LIFE

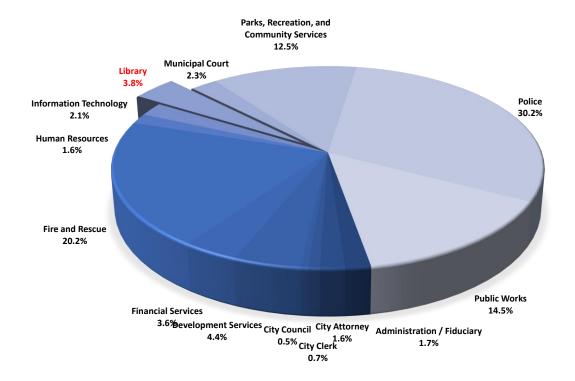
Highly motivated and performing City employees delivering programs and services that are relevant and provide value to the public as well as promoting engaged citizens.

Performance Measure	Number of Library Visits per 1,000 Capita					
Why the Measure is Important	To show library usage					
FY Actuals & Target	FY16	FY17	FY18	FY19	FY20 TARGET	
	3,339	3,415	3,507	2,931	3,520	

Performance Measure	Total Circulation Rate per 1,000 Capita					
Why the Measure is Important	Shows usage of library materials					
FY Actuals & Target	FY16	FY17	FY18	FY19	FY20 TARGET	
	7,293	7,526	7,494	7,104	7,425	

Performance Measure	On and Off-Site Library Program Attendance per 1,000 Capita					
Why the Measure is Important	To expand library services outside of the library building.					
FY Actuals & Target	FY16	FY17	FY18	FY19	FY20 TARGET	
	295	408	400	467	400	

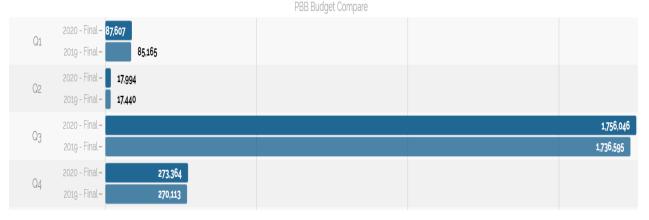
Library & Info. Services FY20 Budget \$2,135,011



Library & Information Services Resource Alignment

Total Budget = \$2,135,011

Programs-Strategic Goals Alignment (1 = Most Aligned; 2 = More Aligned; 3 = Less Aligned; 4 = Least Aligned)



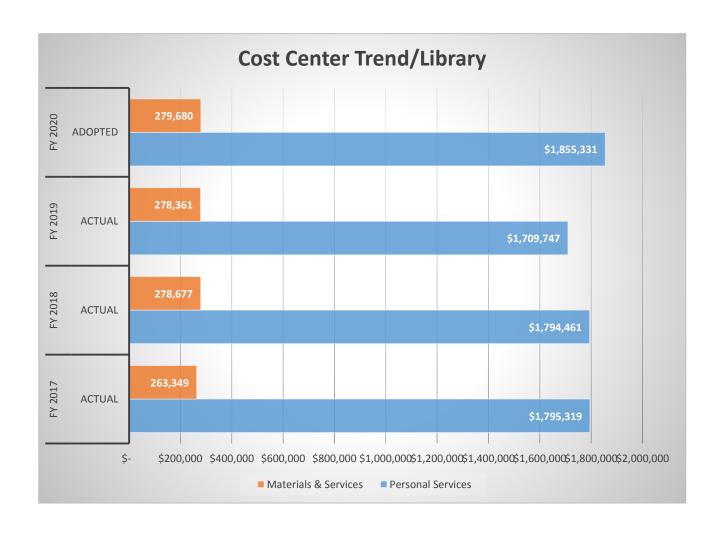
Programs and Alignment					
Department	Quartile				
Library	Circulation Services	3			
Library	Family Programs	3			
Library	Adult Programs	4			
Library	Children's Programs	4			
Library	Teen Programs	4			

Library and Information Services (4505)

	FY 2017	FY 2018	FY 2019	FY 2020	%
	Actual	Actual	Actual	Adopted	Change
Personal Services	\$ 1,795,319	\$ 1,794,461	\$ 1,709,747	\$ 1,855,331	9%
Materials & Services	263,349	278,677	278,361	279,680	0%
Total	\$ 2,058,668	\$ 2,073,138	\$ 1,988,108	\$ 2,135,011	7%

Positions Approved*	35.26	35.52	35.52	35.52	0%

^{*}Full Time Equivalent



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